

Serial No	Delivery Strategy	Metric	Definition	Reporting Frequency	Source	Target/Expectation	Baseline 2024/25	Q1 2025/26	Q2 2025/26	Q3 2025/26	Q4 2025/26	Direction	RAG
												(assessed against the baseline)	
1	Finances	Published Medium Term Financial Strategy	Has a Medium Term Financial Strategy been published in year	Annual	Internal performance data	Completed Y/N	Y		Y			↑	
2	Finances	Confidence in Police (CSEW)	National survey figure for confidence in policing	Quarterly	Crime Survey for England and Wales	Increase	65.9%						
3	The Police Estate	No. of places public can engage with staff	The number of Front Enquiry offices	Quarterly	Internal performance data	Increase	0	14	14			↑	
4	The Police Estate	No. assets that have had their visibility increased.	Number of Police offices/stations that have had their visibility increased.	Quarterly	Internal performance data	Increase	0	0	0			↔	
5	Workforce	Average length of service for a PCSO	The average number of years service for a PCSO.	Quarterly	Internal performance data	Increase	9.5	10.9	9.0			↓	
6	Workforce	Staff satisfaction for OPCC	The percentage of staff satisfied working in the OPCC.	Annual	Internal performance data	Increase (over 80%)	46.0%		63.0%			↑	
7	Workforce	Staff satisfaction for Force	The percentage of staff satisfied working in the Force.	Annual	Internal performance data	Increase (over 80%)						↓	
16	Resources	Officer hours saved	The predicted and realised number of officer hours saved through innovation/technology. Baseline is realised and latest is the predicted value for the year.	Annual	Internal performance data	Increase	200,000		175,900			↓	
24	Policing	Number of Neighbourhood Officers	Volume of Neighbourhood officers	Quarterly	Internal performance data	Increase or maintain	664	656	679			↑	
25	Policing	Abstractions from N'hood Policing (%)	Percentage of available hours that have been abstracted	Quarterly	Internal performance data	Reduce						↑	
26	Policing	Police Community Understanding (CSEW)	National survey figure for police community understanding	Quarterly	Crime Survey for England and Wales	Increase	56.6%						
27	Policing	Number of Neighbourhood Crime offences	Rolling 12m figure for the volume of Neighbourhood crime offences (Robbery Personal, Theft from person, Vehicle Crime, Residential Burglary). National Policing Priority Measure	Quarterly	Internal performance data	Decrease	11,545	11,194	10,755			↓	
28	Policing	Outcome rate for Neighbourhood offences	Force Positive outcome rate for Neighbourhood Crime offences	Quarterly	Internal performance data	Increase	4.4%	4.1%	4.2%			↔	
31	Violence and Vulnerability	Incidences of murder and other homicides (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	0.004	0.0008	0.0000			↓	
32	Violence and Vulnerability	Offences involving discharge or a firearm (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	0.38	0.33	0.30			↓	
33	Violence and Vulnerability	Drug-related homicides (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	0.0017	0.000	1.000			↓	
34	Violence and Vulnerability	Police referrals into drug treatment	Volume of Police referrals into drug treatment, cumulative figure	Quarterly	Internal performance data	Increase	70	14	6			↓	
35	Violence and Vulnerability	Incidences of serious violence (adults/young people) (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	0.7	0.62	0.62			↓	
36	Violence and Vulnerability	Hospital admissions for assaults with knife or sharp object (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	0.026	0.00089	18.5			↓	
41	VAWG	VAWG Defined offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	18.96	18.5	79.9%			↓	
42	VAWG	Satisfaction with police among victims of domestic abuse	Satisfaction rate collected by Police Survey	Quarterly	Internal performance data	Increase	80%	81.30%	79.90%			↔	
43	VAWG	Stalking and harassment offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	9.3	9.98	9.16			↓	
48	Rural Crime	Volume of Rural crime offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	0.59	0.53	0.51			↓	
49	Rural Crime	Positive outcomes for Rural Offences	Force Positive outcome rate for Rural Crime offences	Quarterly	Internal performance data	Increase							
52	Business Crime	Incidences of shoplifting (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	Quarterly	Internal performance data	Decrease	7.60	8.03	7.61			↔	
53	Business Crime	Incidences of shopworker assaults (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop	New metric to be coll	Internal performance data	Decrease							
54	Business Crime	Positive outcomes rate for Business crime offences	Force Positive outcome rate for Business Crime offences	Quarterly	Internal performance data	Increase	14.1%	14.5%	14.9%			↑	
57	Road Safety	Number of Casualties	Volume of Casualties on Roads, rolling 12m figures	Quarterly	Road Safety Policing	Reduce	100	108				↑	
58	Road Safety	Number of Collisions	Volume of Collisions, rolling 12m figures	Quarterly	Road Safety Policing	Reduce	1209						
63	Neighbourhood Crime	Volume of Residential Burglary offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	2.75	2.58	2.42			↓	
64	Neighbourhood Crime	Volume of Vehicle Crime Offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	6.06	5.94	5.69			↓	
65	Neighbourhood Crime	Volume of Theft from Person offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	0.8	0.76	0.76			↓	
66	Neighbourhood Crime	Volume of Robbery offences (rate per 1000 pop)	Quarterly volume of incidents by rate per 1000 pop, National Policing Priority Measure	Quarterly	Internal performance data	Decrease	0.75	0.79	0.76			↔	
69	Supporting Victims	Level of Victim Code of Practice Compliance	VCOP Force compliance rate	Quarterly	Internal performance data	Increase	87.7%	88.8%	87.5%			↔	
70	Supporting Victims	Victim Satisfaction (Force)	Satisfaction rate collected by Police Survey	Quarterly	Internal performance data	Increase	75.50%	77.9%	74.2%			↔	
71	Supporting Victims	Victim satisfaction (OPCC services)	Victim Satisfaction from Victim services	Quarterly	Commissioned service performance data	Increase	97.50%						
75	Supporting Victims	Website hits on crime prevention webpages (to be monitored from Q4 2025/26)	Quarterly volume of website hits on OPCC website	Quarterly	Internal performance data	Increase							
76	Scrutiny and Legitimacy	Police do a satisfactory, good or excellent job (CSEW)	National survey figure for confidence in policing	Quarterly	Crime Survey for England and Wales	Increase	46.60%						
77	Scrutiny and Legitimacy	Police do a fair treatment (CSEW)	National survey figure for confidence in policing	Quarterly	Crime Survey for England and Wales	Increase	57.80%						
82	Effective Criminal Justice	Positive Outcome rate	Force positive outcome rate	Quarterly	Internal performance data	Increase	13.9%	14.70%	14.90%			↑	
83	Effective Criminal Justice	Volumes of Out of Court Resolutions	Quarterly volume of resolutions	Quarterly	Internal performance data	Increase	3575	3386	3370			↓	

This page is intentionally left blank